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## Model #: SU16000RT4UHW

**SmartOnline Hot-Swappable Modular UPS System - On-line, double-conversion protection for mission-critical applications**



### Highlights

- 16,000VA/16kVA on-line 4U rack/tower expandable-runtime UPS (4U power module + 4U battery pack)
- Maintains dual 208/120V or 240/120V output +/-3% during brownouts and overvoltages (4-wire split-phase input)
- Simultaneous-use HID compliant USB port, serial port, SNMP/Web card slot and EPO interface; front panel LCD digital display for real-time site electrical and detailed UPS operating parameters
- Detachable hardwire input & output backplate with manual bypass switch enables hot-swap UPS replacement without powering off connected equipment
- Expandable runtime with optional external battery packs (Model BP192V18-4U)
- 2-year warranty; \$250,000 [Ultimate Lifetime Insurance](#) (USA & Canada only)

### Description

Tripp Lite's SU16000RT4UHW SmartOnline Hot-Swappable Modular Rack/Tower UPS System provides 16,000VA (16kVA) on-line, double-conversion UPS support for server, network and telecommunications equipment. Maintains battery-derived AC output during blackouts with active, full-time power conditioning. Fault-tolerant auto-bypass prevents unexpected service interruptions during overload or internal fault conditions. 4U power module and 4U external battery pack installs in 8 rack spaces (8U). Upright tower and two-post rackmount installation supported with optional accessories. Maintains full-time sine wave output within 3% of selectable 208/120 or 240/120V AC. Corrects brownouts and overvoltages from 65V to 140V (L-N). Expandable runtime with optional external battery packs. Converts raw input from AC to DC, then resynthesizes output power back to perfect sine wave AC output with enhanced protection from harmonic distortion, fast electrical impulses and other hard-to-solve power problems not addressed by other UPS types. Highly efficient operation in optional economy mode setting, saving BTU heat output and energy costs. Network-grade AC surge and noise suppression. Network management interfaces include combination DB9 RS-232 enabled and dry contact serial port, enhanced USB port and SNMPWEBCARD slot. HID-compliant USB interface enables integration with built-in power management and auto-shutdown features of Windows and Mac OS X. Supports simultaneous detailed monitoring of equipment load levels, self-test data and utility power conditions via all three network interfaces. Includes PowerAlert monitoring software and complete cabling. Supports Emergency Power Off (EPO) via built-in interface. Front panel LEDs and LCD readout with scroll controls support visual monitoring of all major UPS functions. LED/LCD display panel easily rotates for viewing in rackmount or tower configurations. Split-phase, four-conductor hardwire input. UPS supports hardwire output. Output hardwire connections are mounted on a detachable backplate with manual bypass switch to enable hot-swappable UPS replacement without powering off connected equipment. External battery packs are field replaceable and hot swappable. Attractive all-black color scheme. 2-year warranty and \$250,000 [connected equipment insurance](#); extended warranty and service contracts available.

### Package Includes

- 16kVA/16,000 VA UPS power module in 4U rackmount housing
- Detachable hardwire input & output backplate with manual bypass switch
- External 4U battery pack
- 4-post rackmount installation brackets

## Features

- True on-line, double-conversion UPS provides pure, full-time sine wave AC output free of surges, voltage fluctuations and line noise
- 16,000VA/11,200W output power capacity with dual voltage output of 208/120V or 240/120V
- 4U high power density power module and 4U external battery pack support rackmount installation in 8 rack spaces (8U)
- Dual conversion UPS actively converts raw input from AC to DC, then back to perfect sine wave AC output with enhanced protection from harmonic distortion, fast electrical impulses and other hard-to-solve power problems not addressed by other UPS types
- Hardwire input and output terminals are mounted on a detachable backplate with manual bypass switch to enable hot-swappable UPS replacement without powering off connected equipment
- Provides perfectly regulated, sine wave output power free of line noise, transient surges and frequency variation for the most efficient operation of critical servers, networking and telecommunications equipment
- Maintains output within 3% of selected 208/120V or 240/120V nominal voltage during brownouts and overvoltages
- Supports connected equipment during blackouts for 12/5 min. at half/full load levels; runtime is further expandable with optional external battery packs (Model BP192V18-4U)
- Network interfaces support simultaneous communications via DB9 port, USB port and SNMPWEBCARD slot. DB9 port supports RS-232 and dry contact messaging. HID-compliant USB interface enables integration with built-in power management and auto shutdown features of Windows and Mac OS X
- Included PowerAlert UPS monitoring software supports safe unattended shutdown, monitoring and control via local connected servers, plus any number of additional servers over IP
- Communications ports support on-battery, low-battery, power-restored, AC-voltage, DC-voltage, output current monitoring, battery charge current, battery capacity, AC line frequency, timed inverter shutoff, activate self-test and output power control
- Built-in Emergency Power Off (EPO) interface with cable
- Supports hardwire output at 208V and 120V
- Split phase, four-conductor hardwire input connection on included detachable PDU
- Front panel LEDs and LCD readout with scroll button enables visual confirmation of all major UPS functions and current site electrical conditions
- Front panel switches enable power on/off control, self-test and alarm cancel functions
- Included adjustable mounting rails support installation in 4-post 19-in. rack enclosures
- Optional 2-9USTAND tower stand set supports upright tower installation
- Optional 2POSTRMKITWM accessory enables 2-post rackmount installation
- Fault-tolerant auto-bypass maintains continuous utility output to connected equipment, even in cases where the UPS is overloaded or suffers an internal failure that requires service
- 2-year warranty, \$250,000 [Ultimate Lifetime Insurance](#) (USA & Canada only)

## Specifications

OUTPUT	
Output Volt Amp Capacity (VA)	16000
Output kVA capacity (kVA)	16
Output Watt Capacity (watts)	11200
Output kW capacity	11.2
Output power factor	0.7
Output Capacity Details	16,000 VA (240V) / 13,860 VA (208V) / 11,200 watts (208/240V)
Crest Factor	3:1
Nominal Output Voltage(s) Supported	120V; 208V; 240V
Nominal Voltage details	240/120V or 208/120V split phase output
Frequency compatibility	60 Hz

Output voltage regulation (line mode)	+/- 3%
Output voltage regulation (Economy line mode)	+/- 10%
Output voltage regulation (Battery mode)	+/- 3%
Built-in UPS output receptacles	Hardwire
Output AC waveform (AC mode)	Sine wave
Output AC waveform (battery mode)	Sine wave
<b>INPUT</b>	
Rated input current (at maximum load)	68A
Nominal Input Voltage(s) Supported	208V AC / 120V AC (4 wire split single phase); 240V AC /120V AC (4 wire split single phase)
UPS input connection type	Hardwire
UPS input connection description	4 wire split-phase input (L1, L2, N, G)
Recommended Electrical Service	70A 208/240-120 Split Phase
<b>BATTERY</b>	
Full load runtime (minutes)	5 min. (11,200w)
Half load runtime (minutes)	12 min. (5600w)
Expandable battery runtime	Supports extended runtime with optional external battery packs
External battery pack compatibility	<a href="#">BP192V18-4U</a> ; <a href="#">BP192V557C-16K</a> ; <a href="#">BP192V787C-16K</a> ; <a href="#">BP192V1037C-16K</a> ; <a href="#">BP192V1407C-16K</a>
DC system voltage (VDC)	192
Battery recharge rate (included batteries)	Less than 6 hours from 10% to 80%
Battery replacement description	Hot-swappable, user replaceable batteries
<b>VOLTAGE REGULATION</b>	
Voltage regulation description	Online, double-conversion power conditioning
Overvoltage correction	3% output voltage regulation during overvoltages to 140 (measured L1-N : L2-N)
Undervoltage correction	3% output voltage regulation during undervoltages to 65 (measured L1-N : L2-N)
<b>LEDS ALARMS &amp; SWITCHES</b>	

<b>LED Indicators</b>	6 LEDs indicate line power, online mode, economy/bypass mode, on-battery, charger and AC output status; LCD screen offers additional information and control options
<b>Alarms</b>	Unique audible alarms for all major UPS, environmental and power conditions (see manual)
<b>Alarm cancel operation</b>	Alarm cancel switch
<b>Switches</b>	2 Switches control off/on power status and alarm-cancel/self-test operation; 2 additional switches support set and execute scrolling LCD functions; bundled PDU includes bypass switch to enable hot-swap UPS power module replacement
<b>SURGE / NOISE SUPPRESSION</b>	
<b>UPS AC suppression response time</b>	Instantaneous
<b>EMI / RFI AC noise suppression</b>	Yes
<b>PHYSICAL</b>	
<b>Installation form factors supported with included accessories</b>	4 post 19 inch rackmount (mounting rail kit included)
<b>Included mounting accessory description</b>	2 sets of adjustable 4 post rack rails included
<b>Installation form factors supported with optional accessories</b>	2 post rackmount (2POSTRMKITWM); Tower (2-9USTAND)
<b>Optional mounting accessory notes</b>	2 sets of <a href="#">2POSTRMKITWM</a> required for 2 post rackmount installation of separate power module and battery pack
<b>Primary form factor</b>	Rackmount
<b>UPS / Power Module dimensions in primary form factor (height x width x depth / inches)</b>	7 x 17.5 x 40.5
<b>UPS / Power Module dimensions in primary form factor (height x width x depth / cm)</b>	17.8 x 44.4 x 102.9
<b>Installed whole system maximum rack depth (inches)</b>	40.5
<b>Installed whole system maximum rack depth (cm)</b>	102.9
<b>Installed whole system total rack space height (rack spaces)</b>	8U
<b>Secondary form factor</b>	Tower (requires <a href="#">2-9USTAND</a> )
<b>UPS / Power Module weight (lbs)</b>	86
<b>UPS / Power Module weight (kg)</b>	39
<b>UPS dimensions details</b>	Includes 4U power module and 4U battery pack

Included battery pack dimensions (height x width x depth / inches)	7 x 17.5 x 27.8
Included battery pack dimensions (height x width x depth / cm)	17.7 x 44.4 x 70.6
Included battery pack weight (lbs)	239
Included battery pack weight (kg)	108.5
UPS Shipping dimensions (height x width x depth / inches)	45.5 x 23.5 x 34.3
UPS Shipping dimensions (height x width x depth / cm)	115.6 x 59.7 x 87.1
Shipping weight (lbs)	448.8
Shipping weight (kg)	203.8
UPS housing material	Steel
Cooling method	Fan
<b>ENVIRONMENTAL</b>	
Operating Temperature Range	+32 to +104 degrees Fahrenheit / 0 to +40 degrees Celsius
Storage Temperature Range	+5 to +122 degrees Fahrenheit / -15 to +50 degrees Celsius
Relative Humidity	0 to 95%, non-condensing
AC mode BTU / hr. (full load)	5690.1
Battery mode BTU / hr. (full load)	4231.1
Operating Elevation (ft)	0-3000m (0 to 10,000 ft.)
Audible Noise	60 dBA at front side 1 meter
<b>COMMUNICATIONS</b>	
Communications interface	USB (HID enabled); DB9 Serial; Contact closure; EPO (emergency power off); Slot for SNMP/Web interface
Network monitoring port description	RS232 and contact closure communications are supported on one DB9 port
PowerAlert software	Included
Communications cable	USB and DB9 cabling included
<b>LINE / BATTERY TRANSFER</b>	
Transfer time	No transfer time (0 ms.) in online, double-conversion mode
Low voltage transfer to battery power (setpoint)	65V (L1-N:L2-N)

<b>High voltage transfer to battery power (setpoint)</b>	140V (L1-N:L2-N)
<b>SPECIAL FEATURES</b>	
<b>Cold Start (startup in battery mode during a power failure)</b>	Cold-start operation supported
<b>High availability UPS features</b>	Automatic inverter bypass; Manual bypass switch; Detachable hot-swap PDU; Hot swappable UPS power module; Hot swappable batteries
<b>Green &amp; high efficiency features</b>	High efficiency economy mode operation; Schedulable daily hours of economy mode operation
<b>CERTIFICATIONS</b>	
<b>UPS Certifications</b>	Tested to UL1778 (USA); Tested to CSA (Canada); Tested to NOM (Mexico); Meets FCC Part 15 Category A (EMI); ROHS (Reduction of Hazardous Substances)
<b>WARRANTY</b>	
<b>Product Warranty Period (U.S., Canada &amp; Puerto Rico)</b>	2 years
<b>Connected Equipment Insurance (U.S., Canada &amp; Puerto Rico)</b>	\$250,000 connected equipment insurance

## Related Items

### Optional Products

Product Type	Related Model	Description	Qty.
Tower Stands	<a href="#">2-9USTAND</a>	Enables Tower Placement of Rackmount UPS Systems	-
Shutdown Cable Kits	<a href="#">AS400CABLE KIT</a>	Power Management Tools - UPS Communication Cable Kit for System i / AS400 / iSeries Servers	-
SNMP Accessories	<a href="#">SNMPWEBCARD</a>	For remote monitoring and control via SNMP, Web, or Telnet.	-
SNMP Accessories	<a href="#">ENVIROSENSE</a>	Monitors temperature, humidity and contact-closure inputs. (Requires SNMPWEBCARD or switched PDU.)	-
Surge Protectors	<a href="#">DTEL2</a>	Network Surge Suppressor - Essential protection for data and communication lines	-
Surge Protectors	<a href="#">DNET1</a>	Network Surge Suppressor - Essential protection for data and communication lines	-
Extended Warranties	<a href="#">WEXT3-SU16000</a>	3-Year Extended Warranty - For SU16K models	-
Extended Warranties	<a href="#">WEXT5-SU16000</a>	5-Year Extended Warranty - For SU16K models	-
External Battery Packs	<a href="#">BP192V18-4U</a>	BP192V18-4U - External Battery Pack for UPS System	-
UPS Accessories	<a href="#">MODBUSCARD</a>	For remote monitoring and control via MODBUS protocol	-
Rackmount/Wallmount Kits	<a href="#">2POSTRMKITHD</a>	Enables 2-Post Rackmount Installation of 3U and Larger UPS, Transformer and Battery Pack Components	-

More information, including related products, owner's manuals, and additional technical specifications, can be found online at [www.tripplite.com/en/products/model.cfm?txtModelID=3721](http://www.tripplite.com/en/products/model.cfm?txtModelID=3721).