



Tripp Lite
1111 West 35th Street
Chicago, IL 60609 USA
Telephone: +(773) 869 1234
E-mail: saleshelp@tripplite.com

Model #: SU10000RT3UG

SmartOnline EZ-series UPS System - High efficiency, Hot-swappable, On-line, Double-conversion UPS



Highlights

- 10kVA / 10,000VA / 9000 watt on-line double-conversion extended run 6U rack/tower UPS
- Selectable 200/208/220/230/240V nominal voltage with 2% output voltage regulation at 50/60Hz with support for frequency conversion
- Detachable back panel PDU with manual bypass option enables hot-swappable UPS replacement while connected equipment remains powered
- Zero transfer time, double-conversion and high efficiency economy mode operation supported
- Built-in USB, RS232 and EPO ports, plus support for SNMP/Web and contact-closure accessory card options
- Front panel LEDs and LCD displays with scroll-buttons offer detailed UPS and power status information
- Expandable runtime with optional external battery packs
- Hardwire input; C19 output receptacles

Description

Tripp Lite EZ-series SU10000RT3UG 10,000VA / 10kVA / 9000 watt online, double-conversion UPS system offers complete power protection for critical network applications. This system delivers online, double-conversion UPS protection with zero transfer time, suitable for advanced networking applications. Fault-tolerant auto-bypass prevents unexpected service interruptions during UPS overload or internal fault conditions. Included detachable PDU with manual bypass switch enables hot-swappable replacement of entire UPS power module with no interruption to connected equipment. Enhanced availability, fault tolerance and simple hot-swap replacement options make this UPS ideal for advanced networking applications in data centers, computer rooms, network closets and rugged industrial locations.

All Tripp Lite EZ-series UPS systems offer enhanced online, double-conversion protection with auto and manual bypass options to maintain fault-tolerant continuous output and hot-swappable replacement of all major system components by IT staff (no electrician required).

Package Includes

- SU10000RT3UPM 3U UPS power module
- BP240V10RT3U external battery pack
- SUPDMB710IEC Detachable PDU with manual bypass switch
- Four post compatible rack rail kit (2 sets)
- Tower stands for upright tower configuration
- PowerAlert software, complete data cabling and user manual

Features

- Tripp Lite EZ-series SU10000RT3UG 10kVA / 10,000VA / 9000 watt on-line, double-conversion UPS system in 6U total rack/tower configuration (3U UPS power module and 3U external battery pack)
- Detachable PDU with manual bypass switch enables hot-swappable UPS power module replacement with no interruption in output power to

connected networking equipment

- Fault-tolerant auto-bypass prevents unexpected service interruptions during UPS overload or internal fault conditions
- Hardwire input; 6 C19 outlets
- Maximum installed rack depth of only 32.5 in. / 82.6cm
- Full-time active power conditioning provides clean, continuous dual-conversion AC output free of voltage fluctuations, power interruptions and line noise
- Double-conversion operation converts raw input from AC to DC, then resynthesizes output power back to perfect sine wave AC with enhanced protection from harmonic distortion, fast electrical impulses and other hard-to-solve power problems not addressed by other UPS types
- Maintains full-time sine wave output within 2% of selectable 200/208/220/230/240V nominal during brownouts as low 100V and overvoltages as high as 300V
- Supports 50/60Hz operation for worldwide frequency compatibility
- Expandable runtime is supported with optional BP240V10RT3U; BP240V557C-1PH; BP240V787C-1PH; BP240V1037C-1PH; BP240V1407C-1PH external battery packs
- Highly efficient operation in optional economy mode significantly reduces BTU heat output and operating energy costs
- Battery independent restart ensures automatic UPS power-up without user interaction after lengthy power outages, even when batteries are expired and require replacement
- PowerAlert monitoring software offers detailed site power and UPS updates with support for safe auto-shutdown of connected systems as UPS batteries become depleted
- Includes Free PowerAlert monitoring software packages; PowerAlert LOCAL for desktops and small business networks, PowerAlert NSA (Network Shutdown Agent) for larger networks and PowerAlert NMS (Network Management System) for monitoring up to 250 SNMP-enabled UPS, PDU and other networking devices
- Supports detailed monitoring of equipment load levels, self-test data and utility power conditions via built-in RS-232 and USB interfaces
- HID-compliant USB interface enables integration with built-in power management and auto shutdown features of Windows and Mac OS X
- Optional SNMPWEBCARD offers communications and control via secure remote web and network interfaces
- Optional RELAYIOCARD supports six configurable hard contact closure outputs for custom event notification
- Optional RELAYIOMINI interface module offers three configurable hard contact closure outputs for custom event notification (requires removal of USB interface module)
- Supports Emergency Power Off (EPO) via built-in interface
- Included rail kit supports 6U 19 inch rackmount installation in 4 post racks
- Optional 2POSTRMKITHD supports installation in 2 post 19 inch racks
- Front panel LEDs and LCD readout with scroll controls and password option supports visual monitoring of all major UPS functions and advanced UPS settings for charge level, nominal voltage selection, frequency conversion and other operational parameters
- LED / LCD display panel rotates for viewing in rackmount or tower configurations
- Network-grade AC surge and noise suppression
- Industrial mode option (factory preset) enables supports high current startup loads by momentarily switching to bypass mode in response to short duration overload conditions
- Frequency conversion mode enables conversion of 60Hz to 50Hz or 50Hz to 60Hz (output de-rates by 25%)
- External battery packs are field replaceable and hot swappable

Specifications

OUTPUT	
Output Volt Amp Capacity (VA)	10000
Output kVA capacity (kVA)	10
Output Watt Capacity (watts)	9000
Output kW capacity	9.0
Output power factor	0.9
Output Capacity Details	Supports up to 105% load continuously in double conversion mode, 106 to 125% for 1 minute, 126% to 150% for 30 seconds; Loads over 150% trigger immediate bypass mode operation to support loads directly from mains power; Double conversion mode is automatically restored as load levels are reduced to 95% or less

Nominal Output Voltage(s) Supported	200V; 208V; 220V; 230V; 240V
Nominal Voltage details	Voltage selection via front panel LCD interface
Frequency compatibility	50/60 Hz (auto-selectable)
Frequency compatibility details	Output frequency matches input nominal on startup; Frequency conversion mode enables conversion of 60Hz to 50Hz or 50Hz to 60Hz (output de-rates by 25% in frequency conversion mode)
Output voltage regulation (line mode)	+/- 2%
Output voltage regulation (Economy line mode)	+/- 10%
Output voltage regulation (Battery mode)	+/- 2%
Built-in UPS output receptacles	6 C19 outlet(s)
Output circuit breaker	20A double-pole (x6) protects 1 C19 outlet each
Basic PDU options	PDUNV (1U / 2 C19, 12 C13 outlets)
Metered PDU options	PDUMV20HV (0U / 6 C19, 32 C13 outlets); PDUMV30HV (0U / 6 C19, 24 C13 outlets)
Monitored PDU options	PDUMNV20HV (0U / 4 C19, 20 C13 outlets)
Switched PDU options	PDUMH20HVNET (1U / 8 C13 outlets); PDUMV20HVNET (0U / 4 C19, 24 C13 outlets)
Output AC waveform (AC mode)	Pure Sine wave
Output AC waveform (battery mode)	Pure Sine wave
INPUT	
Rated input current (at maximum load)	56.1A (200V), 54A (208V), 51A (220V), 48.8A (230V), 46.8A (240V)
Nominal Input Voltage(s) Supported	200V AC; 208V AC; 220V AC; 230V AC; 240V AC
UPS input connection type	Hardwire
UPS input connection description	3 wire single phase input (L1, L2, G)
BATTERY	
Full load runtime (minutes)	4.3 min. (9000w)
Half load runtime (minutes)	12.5 min. (4500w)
Expandable battery runtime	Supports extended runtime with optional external battery packs

External battery pack compatibility	BP240V10RT3U; BP240V557C-1PH; BP240V787C-1PH; BP240V1037C-1PH; BP240V1407C-1PH
DC system voltage (VDC)	240
Battery recharge rate (included batteries)	Less than 8 hours from 10% to 90%
Battery replacement description	Hot-swappable, user replaceable external battery packs
VOLTAGE REGULATION	
Voltage regulation description	2% output voltage regulation in standard online, double-conversion mode
Overvoltage correction	Corrects overvoltages up to 300V
Undervoltage correction	Corrects undervoltages as low as 100V
LEDS ALARMS & SWITCHES	
LED Indicators	6 LEDs indicate line power, online mode, economy/bypass mode, on-battery, charger and AC output status; LCD screen offers additional information and control options
Front panel LCD display	Selectable LCD display with scroll and selection buttons enables UPS control and detailed monitoring options; LED/LCD panel rotates for viewing in rack/tower formats (see manual)
Alarms	Unique audible alarms for all major UPS, environmental and power conditions (see manual)
Alarm cancel operation	Alarm cancel switch
Switches	2 Switches control off/on power status and alarm-cancel/self-test operation; 2 additional switches support set and execute scrolling LCD functions; bundled PDU includes bypass switch to enable hot-swap UPS power module replacement
SURGE / NOISE SUPPRESSION	
UPS AC suppression response time	Instantaneous
EMI / RFI AC noise suppression	Yes
PHYSICAL	
Installation form factors supported with included accessories	4 post 19 inch rackmount (mounting rail kit included); Tower
Included mounting accessory description	2 sets of adjustable 4 post rack rails included; 2-9USTAND tower kit included
Installation form factors supported with optional accessories	2 post rackmount (2POSTRMKITHD)
Optional mounting accessory notes	2 sets of 2POSTRMKITHD required for 2 post rackmount installation of separate power module and battery pack
Primary form factor	Rackmount

UPS / Power Module dimensions in primary form factor (height x width x depth / inches)	5.14 x 17.5 x 25.82
UPS / Power Module dimensions in primary form factor (height x width x depth / cm)	13.1 x 44.4 x 65.6
Installed whole system maximum rack depth (inches)	32.5
Installed whole system maximum rack depth (cm)	82.6
Installed whole system total rack space height (rack spaces)	6U
Secondary form factor	Tower
UPS / Power Module weight (lbs)	43
UPS / Power Module weight (kg)	19.5
Included battery pack dimensions (height x width x depth / inches)	5.25 x 17.5 x 25
Included battery pack dimensions (height x width x depth / cm)	13.3 x 44.4 x 63.5
Included battery pack weight (lbs)	158.7
Included battery pack weight (kg)	72
UPS Shipping dimensions (height x width x depth / inches)	39.8 x 31.5 x 23
UPS Shipping dimensions (height x width x depth / cm)	101 x 80 x 58.4
Shipping weight (lbs)	331
Shipping weight (kg)	150.3
UPS housing material	Steel
Cooling method	Fan
ENVIRONMENTAL	
Operating Temperature Range	+32 to +104 degrees Fahrenheit / 0 to +40 degrees Celsius

Storage Temperature Range	+5 to +122 degrees Fahrenheit / -15 to +50 degrees Celsius
Relative Humidity	0 to 95%, non-condensing
AC mode BTU / hr. (full load)	3415
AC economy mode BTU / hr. (full load)	1275
AC economy mode efficiency rating (100% load)	96%
Operating Elevation (ft)	0-3000m (0 to 10,000 ft.)
Audible Noise	60 dBA at front side 1 meter
COMMUNICATIONS	
Communications interface	USB (HID enabled); DB9 Serial; EPO (emergency power off); Slot for SNMP/Web interface
Network monitoring port description	Additional contact closure support with optional RELAYIOCARD and RELAYIOMINI interface cards. RELAYIOMINI installation requires removal of panel containing USB ports
PowerAlert software	Included
Communications cable	USB, DB9 serial and EPO cables included
WatchDog compatibility	Supports Watchdog application, OS and hard-reboot restart options for remote applications
LINE / BATTERY TRANSFER	
Transfer time	No transfer time (0 ms.) in online, double-conversion mode
Transfer time (economy mode)	8 ms. typical power failure response in optional economy mode
Low voltage transfer to battery power (setpoint)	100V
High voltage transfer to battery power (setpoint)	300V
SPECIAL FEATURES	
Cold Start (startup in battery mode during a power failure)	Cold-start operation supported
Economy mode operation	Optional economy mode enables high efficiency bypass operation with a maximum output voltage variation of +/-10%. Double conversion mode is automatically restored as mains voltage varies beyond +/-10% with less than 1 millisecond transfer time between modes.
High availability UPS features	Automatic inverter bypass; Manual bypass switch; Detachable hot-swap PDU; Hot swappable UPS power module; Hot swappable batteries
Green & high efficiency features	High efficiency economy mode operation; Schedulable daily hours of economy mode operation
CERTIFICATIONS	
UPS Certifications	Tested to UL1778 (USA); Tested to CSA (Canada); Tested to NOM (Mexico); Tested to CE (EU); Meets FCC Part 15 Category A (EMI); ROHS (Reduction of Hazardous Substances)

UPS Certification details	IEC 61000-4-5 1995 B Surge Immunity
WARRANTY	
Product Warranty Period (U.S., Canada & Puerto Rico)	2 years
Connected Equipment Insurance (U.S., Canada & Puerto Rico)	\$250,000 connected equipment insurance

Related Items

Optional Products

Product Type	Related Model	Description	Qty.
SNMP Accessories	SNMPWEBCARD	For remote monitoring and control via SNMP, Web, or Telnet.	-
SNMP Accessories	ENVIROSENSE	Monitors temperature, humidity and contact-closure inputs. (Requires SNMPWEBCARD or switched PDU.)	-
UPS Accessories	RELAYIOCARD	Programmable Relay I/O Card	-
UPS Accessories	MODBUSCARD	For remote monitoring and control via MODBUS protocol	-
UPS Accessories	RELAYIOMINI	3 Relay I/O Mini-module	-
Rackmount/Wallmount Kits	2POSTRMKITHD	Enables 2-Post Rackmount Installation of 3U and Larger UPS, Transformer and Battery Pack Components	-
External Battery Packs	BP240V10RT3U	External Battery Pack and Cable. 3U, Expandable, Black 3-Point Connector	-
External Battery Packs	BP240V557C-1PH	External battery pack for use with select Tripp Lite UPS Systems	-
External Battery Packs	BP240V787C-1PH	External battery pack for use with select Tripp Lite UPS Systems	-
External Battery Packs	BP240V1037C-1PH	External battery pack for use with select Tripp Lite UPS Systems	-
External Battery Packs	BP240V1407C-1PH	External battery pack for use with select Tripp Lite UPS Systems	-
Start-Up/Warranty Services	WEXT3-SU10K	3-Year Extended Warranty - For SU10K models	-
Start-Up/Warranty Services	WEXT5-SU10K	5-Year Extended Warranty - For SU10K models	-
Power Distribution	PDUMV20HV	Metered 0U Vertical Rack PDU - Metered Power Distribution Unit for Network Applications	-
Power Distribution	PDUMNV20HV	Monitored PDU / Power Distribution Unit supports real-time remote monitoring of load level, voltage and frequency with options for remote environmental and security monitoring	-
Power Distribution	PDUMV20HVNET	Switched, Metered PDU with Remote Monitoring - 0U Vertical Rackmount Power Distribution Unit for Networks with Individually Switchable Outlets, Current Metering, Remote Monitoring and Control	-
Power Cables	P032-007	7-ft. 12AWG Heavy Duty Power cord (IEC-320- C13 to IEC-320-C20)	-
Power Cables	P036-002	2-ft. 12AWG Heavy Duty Power cord (IEC-320-C19 to IEC-320-C20)	-
Power Cables	P036-006	6-ft. 12AWG Heavy Duty Power cord (IEC-320-C19 to IEC-320-C20)	-

More information, including related products, owner's manuals, and additional technical specifications, can be found online at www.tripplite.com/en/products/model.cfm?txtModelID=3899.

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